



**COMMERCIAL VEHICLE AUCTIONS LTD**  
THE UK'S MOST ESTABLISHED COMMERCIAL VEHICLE AUCTIONEERS

## Quality Policy Statement

CVA lead the industry for the auction disposal of light and heavy commercial vehicles and plant. Operating from three specialist hubs in Doncaster, Hemel Hempstead and Livingston we are the preferred choice for hauliers, transport companies, leading food retailers, vehicle rental companies, finance groups and local authorities for the auction disposal of their assets.

As a company we are committed to providing a first-class customer experience via the promotion of continual improvement throughout our company and by setting and reviewing company wide objectives, whilst satisfying all applicable requirements.

To achieve this, management will ensure that all staff are fully trained and competent, operating against approved processes within the Company's Quality Management System; and at all times "live" by our Company values:

- Understanding
- Commitment
- Honesty
- Trust

**Approved By:**

**Ross Dalton**  
**Managing Director**

**April 2023**